



Free Tax Software Account Information

Software Name: _____

Username: _____

Password: _____

Question 1: _____

Question 2: _____

Question 3: _____

**You will need this
information to log on to
your account in the future.**

Sign up to receive email notifications
about your refund. Visit our website at:

www.tax.ny.gov/fsa

How to check the status of your tax return

Within 48 hours, check your email or text
messages to confirm that your return is accepted.
You'll receive notifications when:

- your return is submitted successfully (from both the IRS and New York State); or
- your return is rejected.

If your return is rejected, check your email for
instructions about how to fix and resubmit
your return. If you'd like help, return to the tax
assistance site where you prepared your returns.

If you don't receive a message from the IRS or
New York State, log in to the account you created
when you submitted your returns to be sure you
successfully filed.

How to check the status of your refund

Federal refund

- call 1 800 829-1954; or
- visit www.irs.gov, select *filing status*, select *Where's my refund?* and then enter the exact amount of your refund.

New York State refund

- visit www.tax.ny.gov and select *CHECK YOUR REFUND*; or
- log in to your NYS Online Services account; or
- call 518-457-5149.

Have at hand the following information when you
call or go online:

- your Social Security number;
- your filing status (for your IRS return); and
- the exact amount of the refund you're claiming.