



MyFreeTaxes.com

Account Information

Username:

Password:

Prior year AGI or Self-Select PIN:*

*You must have either your AGI or PIN (Personal Identification Number) to e-file your returns.

NYS Online Services

Account Information

Username:

Password:

Please keep for your records.

Sign up to receive email notifications about your refund. Visit our website at:

www.tax.ny.gov

(Search: my return.)



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How to know if your return is accepted

Check your email or text messages to confirm that your return is accepted. You'll receive notifications when:

- your return is submitted successfully (from both the IRS and New York State); or
- your return is rejected.

If your return is rejected, check your email for instructions about how to fix and resubmit your return. If you'd like help, return to the FSA site where you prepared your returns.

If you don't receive a message from the IRS or New York State, your returns may not have been successfully filed. Log on to www.MyFreeTaxes.com to make sure you submitted your returns.

How to check the status of your refund

Federal refund

- call 1 800 829-1954; or
- visit www.irs.gov, select *filing status*, select *Where's my refund?* and then enter the exact amount of your refund.

New York State refund

- visit www.tax.ny.gov and select *CHECK YOUR REFUND*; or
- log in to your NYS Online Services account; or
- call 518-457-5149.

Have at hand the following information when you call or go online:

- your Social Security number;
- your filing status (for your IRS return); and
- the exact amount of the refund you're claiming.

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